

Steps to Associate microPODs to Service Technicians

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Technical Service Portal

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Within the Manage Assets tab of the Menu Bar, select Manage Assets.



Technical Service Portal

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Manage Assets
Network Setup

All microPods shipped to your dealership will be shown on the Asset Summary page.

Tool Type	Serial Number	Previously Owned?	Last Modified	User Count	Application
VCI Pod	WVP-98	No	8/26/13		wiTECH
VCI Pod	WVP-99	No	1/6/14	No Users!	Edit Users MPulse
wiTECH Access Gateway	1234	No	12/8/09		
wiTECH Diagnostic Extender microPOD	WSP-88	No	6/27/14	No Users!	Edit Users MPulse
wiTECH Diagnostic Extender microPOD	WSP-99	No	1/22/14	No Users!	Edit Users MPulse
wiTECH Diagnostic Extender microPOD	WSP-12	No	1/22/14	No Users!	Edit Users MPulse
wiTECH Diagnostic Extender microPOD	WSP-99	No	1/6/14	No Users!	Edit Users MPulse

To associate a Service Technician with a microPod:

1

Select **Edit Users** on the appropriate line showing the microPod **Serial Number** you are associating

2

If **No Users'** is shown, this microPod still needs to be associated

3

If a **number** is shown, it indicates how many Service Technicians are associated to that particular microPod

Tool Type	Serial Number	Previously Owned?	Last Modified	User Count	Application
VCI Pod	WVP-98	No	8/26/13		wiTECH
VCI Pod	WVP-99	No	1/6/14	No Users!	MPulse

Locate the correct Service Technician from the drop-down menu and click "Map User" button.
(Note: only one Service Technician can be selected at a time)

A screenshot of a software interface showing a dropdown menu with a list of service technicians. The list includes names, roles, and IDs. The entry 'Billy Woods - Service Technician - S67890L' is highlighted in blue. To the right of the dropdown is a 'Map User' button.

Name	Role	ID
Adam Smith	Dealership Service Administration	S12345L
Allen Jones	Service Advisor	S12345K
Allie Lee	Service Advisor	S54321L
Anne Johnson	Service Technician	S54321K
Ashley Smith	Service Advisor	S67890L
Billy Woods	Service Technician	S67890L
Brad Hanson	Dealership Service Administration	S12121L
Chris Woo	Sales Manager	S23232L
Christy Brooks	New Car Salesperson	S34343L
Clint Goodson	Service Technician	S45454L
Connor Sampson	Service Technician	S56565K
Clint Henry	Service Technicaian	

You are Complete!

a

The associated Service Technician will then appear as a Mapped User

b

Service Technicians and associated microPods will appear in the wiTECH 2.0 User Interface screens

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Map WWW-12345 to user:

Mapped Users

SID	Name	Position	
S67890L	Ashley Smith	Service Advisor	<input type="button" value="Delete"/>

If you wish to **add multiple users** onto a single microPod, click on the drop down box, select the employees name and click **Map User**.

a

Continue to add all users as desired.

b

All **Service Technician** and associated microPods will appear in the **wiTECH 2.0 User Interface** screens

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Map WWW-00 to user:

Mapped Users

SID	Name	Position	
S	Alfred	Service Advisor	<input type="button" value="Delete"/>
S	Ashley	Service Advisor	<input type="button" value="Delete"/>

Note: DO NOT assign more than 26 users to the same microPOD II as wiTECH 2.0 System cannot handle more than that limit.

In order to delete users, click the "Delete" button and the employee will be removed from the mapped list.

Note: Allow 2 hours for the changes to complete before communication can be achieved. Please contact wiTECH Premium Support at 1-888-948-2531 or via email at witechsupport@dcctools.com if you need further assistance on associating tools to the users.