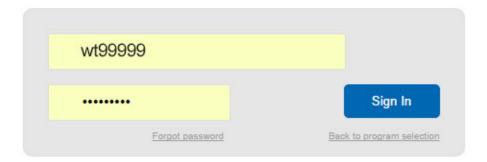
## **Steps to Associate microPODs to Service Technicians**

Last Updated: Mon, Sep 28, 2016 5:32 PM

Log into the Technical Service Portal at www.witechsystem.com



## **Technical Service Portal**



Within the Manage Assets tab of the Menu Bar, select Manage Assets.





All microPods shipped to your dealership will be shown on the Asset Summary page.

Tool Type	Serial Number	Previously Owned?	Last Modified	User Count		Application
VCI Pod	WVP-98	No	8/26/13			WITECH
VCI Pod	WVP-99	No	1/6/14	No Users!	Edit Users	MPulse
wiTECH Access Gateway	1234	No	12/8/09			
wiTECH Diagnostic Extender microPOD	WSP-88	No	6/27/14	No Users!	Edit Users	MPulse
wiTECH Diagnostic Extender microPOD	WSP-99	No	1/22/14	No Users!	Edit Users	MPulse
wiTECH Diagnostic Extender microPOD	WSP-12	No	1/22/14	No Users!	Edit Users	MPulse
wiTECH Diagnostic Extender microPOD	WSP-99	No	1/6/14	No Users!	Edit Users	MPulse

To associate a Service Technician with a microPod:

Select **Edit Users** on the appropriate line showing the microPod **Serial Number** you are associating

If No Users' is shown, this microPod still needs to be associated

If a **number** is shown, it indicates how many Service Technicians are associated to that particular microPod



Locate the correct Service Technician from the drop-down menu and click "Map User" button. (Note: only one Service Technician can be selected at a time)



You are Complete!

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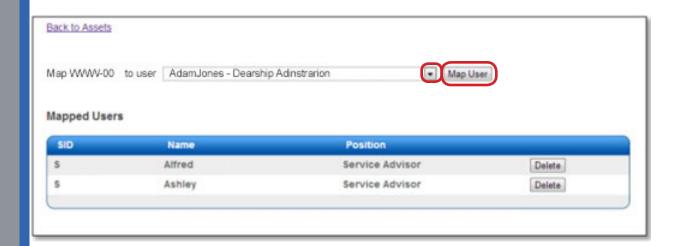
The associated Service Technician will then appear as a Mapped User

Service Technicians and associated microPods will appear in the wiTECH 2.0 User Interface screens

If you wish to add multiple users onto a single microPod, click on the drop down box, select the employees name and click Map User.

Continue to add all users as desired.

All Service Technician and associated microPods will appear in the wiTECH 2.0 User Interface screens



Note: DO NOT assign more than 26 users to the same microPOD II as wiTECH 2.0 System cannot handle more than that limit.

In order to delete users, click the "Delete" button and the employee will be removed from the mapped list.

**Note:** Allow 2 hours for the changes to complete before communication can be achieved. Please contact wiTECH Premium Support at **1-888-948-2531** or via email at **witechsupport@dcctools.com** if you need further assistance on associating tools to the users.

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